



Depend on our people. Count on our advice.SM

REDACTED - FOR PUBLIC INSPECTION

June 30, 2014

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Received & Inspected
JUN 30 2014
FCC Mail Room

ATTENTION: WIRELINE COMPETITION BUREAU

RE: Form 481 ETC filing pursuant to Sections 54.313 and 54.422
SAC 361385, MN, East Otter Tail Telephone Company
Connect America Fund WC Dockets 10-90, 11-42 and 14-58

Dear Ms. Dortch:

Pursuant to Sections 54.313 and 54.422 of Commission's Rules, East Otter Tail Telephone Company, MN, SAC 361385 is filing its Form 481 High Cost and Low-Income Annual Report.

East Otter Tail Telephone Company seeks confidential treatment under the Protective Order in this proceeding for Section 54.313(f)(2) financial information in the 481 filing¹ and for Section 54.202(a) 5 Year Service Quality Improvement Plan portion of the 481 filing pursuant to the Request for Confidential Treatment attached to this filing. Pursuant to the Protective Order, one copy of the confidential document and two copies of the redacted version are provided. The Redacted version is also being filed on the Electronic Comment Filing System.

Please address any correspondence regarding this transmittal to the attention of Tom Campbell at the following address, e-mail or telephone number.

Sincerely,

Tom Campbell
Telecommunications Consultant
tcampbell@otcpas.com
651-621-8511 (v)
651-483-2467 (f)

No. of Copies rec'd 0+1
List ABCDE

Enclosures

CC: Mr. Charles Tyler, FCC Telecommunications Access Policy Division (two copies confidential)

¹ See Protective Order 27, WC Docket Nos. 10-90 et al, Rec 14231 rel. November 16 ("Order")

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

*Received & Inspected
JUN 30 2014
FCC Mail Room*

In the Matter of)	
)	
Connect America Fund)	WC Docket No. 10-90
)	
Lifeline and Link Up Reform)	WC Docket No. 11-42
)	
ETC Annual Reports and Certifications)	WC Docket No. 14-58

REQUEST FOR CONFIDENTIAL TREATMENT

East Otter Tail Telephone Company, SAC 361385, ("the company") requests that the portion of its Form 481 pertaining to the 5-Year Service Quality Improvement Plan be granted confidential, non-public treatment pursuant to Sections 0.457 and 0.459 of the Commission's rules, 47 C.F.R. §§ 0.457, 0.459, and related provisions of the Freedom of Information Act ("FOIA"), including 5 U.S.C. § 552(b)(4) ("Exemption 4"). Form 481 contains information regarding the company's Section 54.202(a) 5- Year Service Quality Improvement Plan including capital expenditures and operating expenses. Release of such information would supply a roadmap to competitors regarding confidential build out plans and study area demographics. In addition, the document contains confidential information that is not customarily disclosed to the public or made available within the telecommunications industry. Information in support of the company's request for confidential treatment pursuant to Section 0.459(b) of the Commission's Rules, 47 C.F.R. § 0.459(b), is provided below.

I. EAST OTTER TAIL TELEPHONE COMPANY'S FORM 481 SATISFIES THE REQUIREMENTS OF § 0.459 OF THE COMMISSION'S RULES

The material for which the company seeks confidentiality falls squarely within the requirements of Section 0.459 of the Commission's rules. As demonstrated below, the company has satisfied each of the elements of Section 0.459, and disclosure of this information would result in competitive harm to the company.

(1) Identification of the specific information for which confidential treatment is sought. The company requests confidential treatment for the portion of Form 481 required by 47 C.F.R. § 54.313 related to the Section 54.202(a) 5- Year Service Quality Improvement Plan. The information bears the legend "Confidential Financial Information. The specific information falls into the categories of: 1. Capital Expenditures, 2. Operating Expenses and 3. Area Demographics

(2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission. The information is required to be produced annually by 47 C.F.R. § 54.313. The proceedings are WC Docket No. 10-90 and WC Docket No. 11-42. The documents will also be submitted in WC Docket NO. 14-58

(3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged. The information for which confidentiality is requested is "financial" and commercial¹ in nature. The information is "confidential" in that it "would customarily not be released to the public."² The courts have elaborated that material "is 'confidential' . . . if disclosure of the information is likely to have either the following effects: (1) to impair the government's ability to obtain necessary information in the future; or (2) to cause substantial harm to the competitive position of the person from whom the information was obtained."³ Both of the considerations apply in this instance, as further explained in point (5) below.

(4) Explanation of the degree to which the information concerns a service that is subject to competition. All of the services provided by the company are subject to intense existing or potential competition.

¹ See *Board of Trade of the City of Chicago v. Commodity Futures Trading Comm'n*, 627 F.2d 392, 403 & n.78 (D.C. Cir. 1980) (courts have given the terms "commercial" and "financial, as used in Section 552(b)(4), their ordinary meanings).

² *Critical Mass Energy Project v. NRC*, 975 F.2d 871, 873 (D.C. Cir. 1992) (citing the Senate Committee Report).

³ *Nat'l Parks and Conservation Ass'n v. Morton*, 498 f.2d 764, 770 (D.C. Cir. 1974) (footnote omitted); see also *Critical Mass Energy*, 975 F.2d at 873.

(5) Explanation of how disclosure of the information could result in substantial competitive harm. If the information were publicly available, it would supply competitors with financial information not ordinarily available to the public. Specifically, rural telephone service has historically lent itself to "cherry picking" by competitors that choose to only serve low cost areas. Release of this specific build out and operating expense information would allow competitors to gain an unfair advantage.

(6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure. The information for which the company seeks confidential treatment is information that the company does not customarily release to the public. The company also limits the internal circulation of this information to only those with a need to know.

Consistent with 47 C.F.R. § 0.459(a), the items for which confidentiality is requested are being submitted with, and are covered by, this request. This request for confidentiality - as well as the documents subject to this request - are being filed in hard copy and/or electronic copy.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties. The documents and information for which confidentiality is sought are not made available to the public and have not been disclosed to third parties, except to those entities identified in 47 C.F.R. § 54.313(i). For those disclosures, the company has requested confidential treatment by the entities for the same information.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure. Given the sensitive nature of the information for which confidentiality is requested, the prospect of serious competitive harm, the company requests that confidential treatment apply indefinitely.

II. CONCLUSION

For these reasons, pursuant to Sections 0.457 and 0.459 of the Commission's Rules, the company requests that the portion of Form 481 relating to the Section 54.202(a) 5 - Year Service Quality Improvement Plan be treated as confidential under the Commission's rules and precedent and withheld in their entirety from public inspection, and that any distribution of them within the Commission should be limited to a "need to know" basis. In the event that any person or entity requests access to the documents or seeks to make any or all of them part of the public record, the company requests to be notified immediately so that it can oppose such request or take other action as necessary to safeguard its interests and the interests of consumers.

Sincerely,

A handwritten signature in black ink, appearing to read "Tom W. Campbell". The signature is fluid and cursive, with the first name "Tom" and last name "Campbell" clearly distinguishable.

Tom Campbell

Telecommunications Consultant

tcampbell@otcpas.com

651-621-8511 (v)

651-483-2467 (f)

FCC Form 481 - Carrier Annual Reporting
Data Collection Form

REDACTED - FOR PUBLIC INSPECTION

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 361385

<015> Study Area Name EAST OTTER TAIL TEL

<020> Program Year 2015

<030> Contact Name: Person USAC should contact with questions about this data Tom Campbell

<035> Contact Telephone Number: 6516218511 ext. Number of the person identified in data line <030>

<039> Contact Email Address: Email of the person identified in data line <030> tcampbell@otcpas.com

ANNUAL REPORTING FOR ALL CARRIERS		54,313 Completion Required	54,422 Completion Required
		(check box when complete)	
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> ← check box if no outages to report		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<300> Unfulfilled Service Requests (voice) 0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<320> Unfulfilled Service Requests (broadband) 0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<330> Detail on Attempts (broadband)	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<420> Mobile 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<440> Fixed 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<450> Mobile 0.0		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 361385mn510.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 361385mn610.pdf	(attached descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1010> 361385mn1010.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1110>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet			
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			
<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet			
<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

(100) Service Quality Improvement Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	361385
<015>	Study Area Name	EAST OTTER TAIL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing § 54.202(a) "5	
<111>	year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

361385mn112.pdf

Name of Attached Document

Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

✓
✓
✓
✓

Page 3

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

[illegible]

Page 4

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

1/1/2014	
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-- See attached worksheet

Page 5

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

[illegible]

Page 6

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	361385
<015>	Study Area Name	EAST OTTER TAIL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516210511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com
<810>	Reporting Carrier	East Otter Tail Telephone Company
<811>	Holding Company	Arvig Enterprises, Inc.
<812>	Operating Company	

[illegible]

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	361385
<015>	Study Area Name	EAST OTTER TAIL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

<910> Tribal Land(s) on which ETC Serves

Leech Lake Band of Ojibwe


<920> Tribal Government Engagement Obligation

361385mn920.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes, No, NA)
Yes

Yes
Yes
Yes
Yes
Yes
Yes
Yes

(1100) No Terrestrial Backhaul Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	361385
<015>	Study Area Name	EAST OTTER TAIL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	361385
<015>	Study Area Name	EAST OTTER TAIL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

361385mn1210.pdf

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	361385
<015>	Study Area Name	EAST OTTER TAIL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>

Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))

<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>

Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))

<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
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Connect America Phase II Reporting (47 CFR § 54.313(e))

<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>

<2021>	Interim Progress Community Anchor Institutions	
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Name of Attached Document Listing Required Information

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(3000) Rate Of Return Carrier Additional Documentation

FCC Form 481

Data Collection Form

OMB Control No. 3060-0988/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	361385
<015> Study Area Name	EAST OTTER TAIL TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035> Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpag.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
(3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ ☒
(Yes/No) ☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No) ☒ ☐

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☒
(3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☒
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☒

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐
(3023) Underlying information subjected to a review by an independent certified public accountant ☐
(3024) Underlying information subjected to an officer certification. ☐
(3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

361385mn3026.pdf

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	361385
<015> Study Area Name	EAST OTTER TAIL TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035> Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	361385
<015> Study Area Name	EAST OTTER TAIL TEL
<020> Program Year	2015
<030> Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035> Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) <u>Tom Campbell</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Tom Campbell
Name of Reporting Carrier:	EAST OTTER TAIL TEL
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 06/24/2014
Printed name of Authorized Officer:	Staci Malikowski
Title or position of Authorized Officer:	Chief Financial Officer
Telephone number of Authorized Officer:	2183468498 ext.
Study Area Code of Reporting Carrier:	361385 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	EAST OTTER TAIL TEL
Name of Authorized Agent or Employee of Agent:	Tom Campbell
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 06/24/2014
Printed name of Authorized Agent or Employee of Agent:	Tom Campbell
Title or position of Authorized Agent or Employee of Agent:	Consultant
Telephone number of Authorized Agent or Employee of Agent:	6516218511 ext.
Study Area Code of Reporting Carrier:	361385 Filing Due Date for this form: 07/01/2014
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

REDACTED – FOR PUBLIC INSPECTION

Attachments

REDACTED – FOR PUBLIC INSPECTION

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	361385
<015>	Study Area Name	EAST OTTER TAIL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com

1/1/2014

□ □ □ □ □

<703>

[illegible]

REDACTED – FOR PUBLIC INSPECTION

(710) Broadband Price Offerings
Data Collection Form

FCC-Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code	361385
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<015>	Study Area Name	EAST OTTER TAIL TEL
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<020>	Program Year	2015
-------	--------------	------

<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
-------	---	--------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
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<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com
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<711>

[illegible]

REDACTED – FOR PUBLIC INSPECTION

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	361385
<015>	Study Area Name	EAST OTTER TAIL TEL
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Tom Campbell
<035>	Contact Telephone Number - Number of person identified in data line <030>	6516218511 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tcampbell@otcpas.com
<810>	Reporting Carrier	East Otter Tail Telephone Company
<811>	Holding Company	Arvig Enterprises, Inc.
<812>	Operating Company	

[illegible]

REDACTED – FOR PUBLIC INSPECTION

SAC: 361385

State: MN

East Otter Tail Tel

Form 481 Line No. 112 Five Year Service Quality Improvement Plan

ATTACHMENT REDACTED IN ENTIRETY

SAC: 361385

State: MN

East Otter Tail Tel

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

As required by MN. Rule "7812.0700 Minnesota General Service Quality Requirements. Subpart 1" the local services provided by East Otter Tail Tel are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Minnesota Public Utility Commission orders and rules including:

7810.0100 DEFINITIONS.
7810.0200 SCOPE.
7810.0300 STATUTORY AUTHORITY.

RECORDS AND REPORTS

7810.0400 RETENTION OF RECORDS.
7810.0500 DATA TO BE FILED WITH THE COMMISSION.
7810.0600 REPORT TO COMMISSION ON SERVICE DISRUPTION.
7810.0900 LOCATION OF RECORDS.

CUSTOMER RELATIONS

7810.1000 INFORMATION AVAILABLE TO CUSTOMER AND PUBLIC.
7810.1100 COMPLAINT PROCEDURES.
7810.1200 RECORD OF COMPLAINT.

CUSTOMER BILLING; DEPOSIT AND GUARANTEE REQUIREMENTS

7810.1400 CUSTOMER BILLING.
7810.1500 DEPOSIT AND GUARANTEE REQUIREMENTS.
7810.1600 DEPOSIT.
7810.1700 GUARANTEE OF PAYMENT.

DISCONNECTION OF SERVICE; SERVICE DELAY

7810.1800 PERMISSIBLE SERVICE DISCONNECTIONS WITH NOTICE.
7810.1900 PERMISSIBLE SERVICE DISCONNECTIONS WITHOUT NOTICE.
7810.2000 NONPERMISSIBLE REASONS TO DISCONNECT SERVICE.
7810.2100 MANNER OF DISCONNECTION.
7810.2200 RECONNECTION OF SERVICE.
7810.2300 NOTICE REQUIREMENTS.
7810.2400 BILL DISPUTES.
7810.2500 ESCROW PAYMENTS.
7810.2600 WAIVING RIGHT TO DISCONNECT; EMERGENCY STATUS.
7810.2800 DELAY IN INITIAL SERVICE OR UPGRADE.

DIRECTORIES

7810.2900 CONTENT OF DIRECTORIES.
7810.3000 DIRECTORY ASSISTANCE.
7810.3100 CHANGES OR ERROR OF LISTED NUMBER.

ENGINEERING

7810.3200 CONSTRUCTION OF TELEPHONE PLANT.
7810.3300 MAINTENANCE OF PLANT AND EQUIPMENT.
7810.3900 EMERGENCY OPERATIONS.

SAC: 361385

State: MN

East Otter Tail Tel

Form 481 Line No. 510 Compliance with Service Quality Standards and Consumer Protection

INSPECTIONS, TESTS, SERVICE REQUIREMENTS

7810.4100 ACCESS TO TEST FACILITIES.

7810.4300 ACCURACY REQUIREMENTS.

7810.4900 ADEQUACY OF SERVICE.

7810.5000 UTILITY OBLIGATIONS.

7810.5100 TELEPHONE OPERATORS.

7810.5200 ANSWERING TIME.

7810.5300 DIAL SERVICE REQUIREMENTS.

7810.5400 INTEROFFICE TRUNKS.

7810.5500 TRANSMISSION REQUIREMENTS.

7810.5800 INTERRUPTIONS OF SERVICE.

7810.5900 CUSTOMER TROUBLE REPORTS.

7810.6000 PROTECTIVE MEASURES.

7810.6100 SAFETY PROGRAM.

East Otter Tail Tel is in compliance with Federal CPNI rules, Red Flag Rules and other Federal and State requirements governing the protection of Customer's privacy.

SAC: 361385

State: MN

East Otter Tail Tel

Form 481 Line No. 610 Description of Functionality in Emergency Situations

East Otter Tail Tel pursuant to MN Rule "7810.390 Emergency Operations" has:

- Established reasonable provisions to meet emergencies resulting from failures of lighting or power service, sudden and prolonged increases in traffic, illness of operators or from fire, storm, or acts of God including provisions for emergency power that meet or exceed the rule requirement to provide:
 - A minimum of four hours of battery service in each central office.
 - A permanently installed power unit in exchanges exceeding 5000 lines.
 - Mobile power units that can be delivered on short notice and which can be readily connected in offices without installed emergency power facilities.

- Has informed employees as to the procedures to be followed, including reasonable rerouting of traffic around damaged facilities and the deployment of emergency power, in the event of emergency in order to prevent or mitigate interruption or impairment of telecommunications service.

REDACTED – FOR PUBLIC INSPECTION

SAC: 361385

State: MN

East Otter Tail Tel

Form 481, Line No. 920, Tribal Government Engagement Obligation

East Otter Tail Tel serves the Leech Lake Band of Ojibwe with phone and internet services. A letter was sent in 2013 requesting a conversation to discuss any and all options to better serve the Leech Lake Band of Ojibwe. No response was received. Additional follow up is planned for 2014.

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150 Second Street SW
Perham, MN 56573

218.346.5500

arvig.com

November 26, 2013

Frank Reese
Leech Lake Band of Ojibwe
115 6th ST. NW
Cass Lake, MN 56633

Re: FCC Order 11-161, DA 12-1165 Tribal Land Engagement.

Dear Mr. Reese,

As part of the USF/FCC Transformation order the Federal Communications commission (FCC) adopted a Tribal government engagement requirement for all eligible telecommunications carriers that are currently serving or are seeking to serve Tribal lands. For ease of reference I have enclosed a copy of the Public Notice that released by the FCC Office of Native Affairs and Policy.

Arvig is capable of serving the Leech Lake Band of Ojibwe area with phone and internet service. I am writing you today to initiate conversation with your Tribal government and leaders to discuss any and all options to better serve your lands with high speed technology. Specifically, I would like to discuss your specific communications goals, needs and priorities. We offer services to you today, and would like to initiate a conversation to see if there is anything we can do to assist you with further needs.

Please contact me at your convenience using the information listed below.

Sincerely,

David Schornack
Director of Sales & Business Development
Arvig
218-346-8107
david.schornack@arvig.com

cc: Cindy Walhof, Arvig - Tribal Representative

SENDER: COMPLETE THIS SECTION

- Complete Items 1, 2, and 3. Also complete Item 4 if Restricted Delivery is desired.
- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

1. Article Addressed to:

Frank Reese
Leech Lake Band of Ojibwe
115 6th St NW
Cass Lake, MN 56633

2. Article Number

(Transfer from service label)

7004 2890 0003 7543 7429

COMPLETE THIS SECTION ON DELIVERY

A. Signature

Frank Reese

- ☐ Agent
☐ Addressee

B. Received by (Printed Name)

C. Date of Delivery

- D. Is delivery address different from item 1? ☐ Yes
If YES, enter delivery address below: ☐ No

3. Service Type

- ☒ Certified Mail ☐ Express Mail
☐ Registered ☒ Return Receipt for Merchandise
☐ Insured Mail ☐ C.O.D.

4. Restricted Delivery? (Extra Fee)

- ☐ Yes

REDACTED – FOR PUBLIC INSPECTION

SAC: 361385

State: MN

East Otter Tail Tel Co

Form 481 Line No. 1010 Descriptive document for Voice Services Rate Comparability

Line 1010 – Description of Voice Services Rate Comparability: Provide a detailed description of how your pricing of fixed voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as published annually by the Wireline Competition Bureau, as required in 47 C.F.R. § 54.313(a)(10).

On March 20, 2014 the Wireline Competition Bureau announced results of the Urban Rate Survey for Voice Services; as part the FCC Public Notice DA 14-384. Referenced in this public notice are the results required to meet the rate comparability as noted:

“Based on the survey responses, the Bureau also calculated the reasonable comparability benchmark for voice services to be \$46.96. 9

9. Id. at 17694, para. 84.”

As required East Otter Tail Tel Co hereby certifies that its current fixed voice services for residential subscribers as defined in the USF/ICC Transformation Order is below \$46.96.

SAC: 361385
 State: MN
 East Otter Tail Tel
 Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

East Otter Tail Tel does adhere to all Federal Lifeline eligibility rules and regulations as well as Minnesota Administrative Rule "7817.0400 - Eligibility for Telephone Assistance Credits" which states:

Minnesota Administrative Rule 237 Chapter 7817.0400

Subpart 1. Information provided. Each local service provider shall annually mail a notice of the availability of the telephone assistance plan to each residential subscriber in a regular billing. If a subscriber has chosen to receive the regular billing other than through U.S. mail, the local service provider shall send the notice in a regular billing using the delivery method chosen by the subscriber for delivery of the regular billing. The notice must state the following: YOU MAY BE ELIGIBLE FOR ASSISTANCE IN PAYING YOUR TELEPHONE BILL IF YOU RECEIVE BENEFITS FROM CERTAIN LOW-INCOME ASSISTANCE PROGRAMS OR MEET CERTAIN INCOME LIMITS. FOR MORE INFORMATION OR AN APPLICATION FORM PLEASE CONTACT

(local service provider). On request, the local service provider shall mail to a person an application form developed by the commission and the Department of Commerce, and a brochure that describes the telephone assistance plan's eligibility requirements and application process.

Subpart 2. Application process. On completing and signing the application certifying under penalty of perjury that the information provided by the applicant is true and that the statutory criteria for eligibility are satisfied, the applicant must return it to the local service provider for enrollment in the telephone assistance plan. An application may be made by the subscriber, the subscriber's spouse, or a person authorized by the subscriber to act on the subscriber's behalf.

Subpart 4. Eligibility criteria. To be eligible for a telephone assistance credit the applicant must:

- A. be a subscriber who resides in Minnesota or has moved to Minnesota and intends to remain; and
- B. be eligible for the federal Lifeline telephone service discount.

Subpart 7. Applicant and recipient responsibilities. Each applicant and each recipient shall provide current information to the local service provider about permanent changes that affect the applicant's or recipient's eligibility.

Subpart 8. Local service provider responsibilities.

- A. A local service provider shall begin providing telephone assistance credits to an applicant in the earliest possible billing cycle but not later than the second billing cycle following submission of a completed application demonstrating eligibility. If certified, the local service provider shall notify the applicant by, for example, placing telephone assistance credits on the bill.
- B. If an applicant is denied eligibility, the local service provider shall notify the applicant in writing of the reasons for the denial, of the right to appeal, and of the right to reapply.

SAC: 361385

State: MN

East Otter Tail Tel

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

Rates

East Otter Tail Tel's Local service rates that serve as its Lifeline Plans are filed in Compliance with the regulatory requirements of Minn. Rules Ch. 7810 and Minn. Rules pt. 7812.0600 as follows:

A. The tariffs or price lists of local exchange carriers must offer the following services to all customers pursuant to Minn. Rules pt. 7812.0600 (basic service requirements):

- ☐ single party voice-grade service and touch-tone capability;
- ☐ 911 or enhanced 911 access;
- ☐ 1 + intraLATA and interLATA presubscription and code-specific equal access to interexchange carriers subscribing to its switched access service;
- ☐ access to directory assistance, directory listings, and operator services;
- ☐ toll and information service-blocking capability without recurring monthly charges
- ☐ one white pages directory per year for each local calling area, which may include more than one local calling area, except where an offer is made and explicitly refused by the customer;
- ☐ a white pages and directory assistance listing, or, upon customer request, a private listing that allows the customer to have an unlisted or unpublished telephone number;
- ☐ call-tracing capability according to chapter 7813;
- ☐ (i) call Trace provisions in tariff mirror Commission's tariff templates.
- ☐ blocking capability according to the Commission's ORDER ESTABLISHING CONDITIONS FOR THE PROVISION OF CUSTOMER LOCAL AREA SIGNALING SERVICES, Docket No. P999/CI-92-992 (June 17, 1993) and its ORDER AFTER RECONSIDERATION, Docket No. P999/CI-92-992 (December 3, 1993).
- ☐ telecommunications relay service capability or access necessary to comply with state and federal regulations.

B. A Separate flat rate service offering is required pursuant to Minn. Rules pt. 7812.0600, subpt. 2. At a minimum, each local service provider (LSP) shall offer the services identified in Minn. Rules pt. 7812.0600, subpt. 1 as a separate tariff or price list offering on a flat rate basis. An LSP may also offer basic local service on a measured rate basis or in combination with other services. An LSP may impose separate charges for the services set forth in subpart 1 only to the extent permitted by applicable laws, rules, and commission orders.

SAC: 361385

State: MN

East Otter Tail Tel

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

C. Service area obligations under Minn. Rules pt. 7812.0600, subpt. 3: An LSP shall provide its local services on a nondiscriminatory basis, consistent with its certificate under part 7812.0300 or 7812.0350, to all customers who request service and whose premises fall within the carrier's service area boundaries or, for an interim period, to all requesting customers whose premises fall within the operational areas of the local service provider's service area under part 7812.0300, subpart 4, or 7812.0350, subpart 4. The obligation to provide resale services does not extend beyond the service capability of the underlying carrier whose service is being resold. The obligation to provide facilities-based services does not require an LSP that is not an eligible telecommunications carrier (ETC) to build out its facilities to customers not abutting its facilities or to serve a customer if the local service provider cannot reasonably obtain access to the point of demarcation on the customer's premises.

The flat rate services, offered pursuant to Minn. Rules pt. 7812.0600, subpt. 2., include unlimited local service minutes of use. The local services offerings do not include any toll minutes of use. The rates for any toll usage are determined by the rate plans of the Toll Provider(s) that end users are selected by lifeline by end users.

The specific Company terms and conditions for the Companies Lifeline Plans are set forth in the tariff pages included in Exhibit 1, attached.

REDACTED – FOR PUBLIC INSPECTION

Exhibit 1

SAC: 361385

State: MN

East Otter Tail Tel

Form 481 Line No. 1210 Lifeline Plans Terms and Conditions

LOCAL EXCHANGE SERVICES TARIFF

SECTION 1

APPLICATION OF TARIFF

B. REGULATIONS

1. Applications of Business and Residence Rates

The determination as to whether customer service (as distinguished from Public Telephone Service), except Semipublic Telephone Service, is furnished at business or residence rates is based on the location and character of use, made of the service. The type of directory listing may, in some cases, also serve as a satisfactory basis for determining whether business or residence rates apply.

Business Rates

Service is classified and charges for as business service where the use is primarily or substantially of a business, professional, institutional or occupational nature, or where a business directory listing is furnished, including farm businesses that utilize a business format in the telephone directory, except as provided in the following paragraph.

Residence Rates

Service is classified and charged for as residence service where the primary use of the service is of a domestic nature and where the business use, if any, is merely incidental.

Included in this classification is service subscribed to by a nonprofit association of owners of residential condominiums for use with customer provided door answering equipment.

2. Application of Seasonal Service

Seasonal Service

Customers who reside inside our Company's service area on a seasonal basis may select seasonal service. The following terms and conditions shall apply to this service offering.

Issued: 3-22-99

By: David R. Arvig
Manager

Effective: 4-01-99

REDACTED – FOR PUBLIC INSPECTION

EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV
SHEET 4A
Revision 2

LOCAL EXCHANGE SERVICES TARIFF

SECTION 1

APPLICATION OF TARIFF

B. REGULATIONS, (Con't.)

I. General

Seasonal Service is provided to residence and single line business customers whose requirements for telephone services are less than that which might normally be provided in any 12 month period.

II. Seasonal Rate Plans

A. Six-Month Plan

Customer will be billed monthly at regular rates when service is activated, May 1 to October 31, and billed \$5.95 during inactive months.

B. Eight-Month Plan

Customer will be billed monthly at regular rates when service is activated, April 1 to November 30, and billed \$5.95 during inactive months.

C. Ten-Month Plan

Customer will be billed monthly at regular rates when service is activated, April 1 to January 31, and billed \$5.95 during inactive months.

D. Suspend Plan

Allows the customer to suspend their service during the months they do not use the telephone service. Under this plan, the customer will be billed monthly at the regular rates when service is activated, and billed \$5.95 per month when service is suspended.

III. Conditions

A. Seasonal Service will be furnished under the following conditions:

1. Available to all grades of residence and single line business exchange service where the usage is of a seasonal nature.

Effective: 11-01-09

REDACTED – FOR PUBLIC INSPECTION

EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV
SHEET 4B

LOCAL EXCHANGE SERVICES TARIFF

SECTION 1

APPLICATION OF TARIFF

B. REGULATIONS, (Con't.)

III. Conditions (Cont.)

- B. Normal service order charge to reconnect will be charged on Suspend Plan. A reduced service order charge of \$9.95 will apply to the automated Six, Eight and Ten-Month Plans.
 - 1. The Suspend Plan requires the customer to notify the Company when to suspend and reconnect service.
- C. The Customer will retain their telephone number and directory listing.
- D. To be eligible for the Suspend Plan, service must not be at the residential customers' primary/homestead residence.
- E. The customer shall be eligible for seasonal service only at the same location in the Company's service area.

Effective: 11-01-09

REDACTED – FOR PUBLIC INSPECTION

EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV

SHEET 5

Revised 1-24-2000

LOCAL EXCHANGE SERVICES TARIFF

SECTION 1

APPLICATION OF TARIFF

B. REGULATIONS, (Con't.)

3. Combined Main Station Service

- a. To the extent that facilities and equipment for the purpose are available, two flat rate individual line main stations with identical outgoing service privileges may be combined, i.e., permanently bridged, in a manner permitting answering of calls for either at the other station. Where so combined the station bell at each main station will ring when either of the stations is called, except where it is practicable to associate an extension bell or other auxiliary signal with and on the same premises as such a main station to indicate incoming calls directed to the other. Such auxiliary signals, where furnished, are subject to tariff rates.
- b. If two main stations thus combined are located within the same central office area, and served by a central office of such central office area, the flat rate for individual line business service applies to each business main station and the flat rate for individual line residence service applies to each residence main station.
- c. Combined main station service is ordinarily provided only when both main stations are contracted for by the same subscriber, or when one subscriber is in business with, or is an employee or agent of, the other subscriber concerned.

4. Service to Schools and Public Libraries

- a. Definitions
 - 1) "School" means a public, non-public, and church or religious organization school that has classes within the range from kindergarten to grade 12 that meets state compulsory attendance requirements.
 - 2) "Public Library" means a library available to the public which is operated by a county or other local governments.
 - 3) "Basic Service to School Classrooms" means access to the local network and tone dial service.

Issued: 4-01-99

By: David R. Arvig

Effective: 2-1-2000

REDACTED – FOR PUBLIC INSPECTION

EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV
SHEET 6
REV. 1-24-2000

LOCAL EXCHANGE SERVICES TARIFF

SECTION 1

APPLICATION OF TARIFF

B. REGULATIONS (con't)

4. Service to Schools and Public Libraries

a. Definitions (Con't)

4) "Basic and Advanced Service" includes any service for which the Company may receive compensation from, or a set off against its obligation to, the Federal universal service fund and/or any Minnesota universal service fund as a result of the discount provided pursuant to this tariff position.

b. Basic Service to School Classrooms

A discounted flat rate shall be provided, upon request, to a school that installs additional basic service to each classroom or other areas of the school designated by the school board at a level determined by the Company that is less than the Company's flat rate for an access line for a business customer and the same as or greater than the Company's flat rate for an access line for a residence in the same area.

c. Basic and Advanced Services to Schools and Public Libraries

A discount rate may be provided, upon request, to a school or public library for basic and advanced services. If a request is received by the Company for a discounted rate before the requirements for the Company to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, the Company, in its sole discretion, may determine whether to provide any discount of its services. If a request is received by the Company for a discounted rate after the requirements for the Company to receive compensation from, or a set off of its obligations to, the federal or state universal service fund are determined, both the Company and the requesting school or library shall comply with all applicable requirements.

d. Limitations on Resale

1) A school or public library receiving discounted services may not resell, sub-lease or in any other manner allow entities that would not qualify for the discount to obtain those services.

Issued: 4-01-99

Effective: 2-1-2000

By: David R. Arvig

LOCAL EXCHANGE SERVICES TARIFF

SECTION 1

APPLICATION OF TARIFF

B. REGULATIONS (cont'd)

4. Service to Schools and Public Libraries, (cont'd)

d. Limitations on Resale (cont.)

2) A telecommunications provider, telephone company, or an authorized agent of the school or public library possessing all authorization needed to provide telecommunications service to the school or library may request that the Company provide the service to the telecommunications provider, telephone company, or agent at the discounted rate for the exclusive purpose of providing the requested service to a qualifying school or public library that has requested the service. A telecommunications provider, telephone company, or an authorized agent shall not be entitled to any additional discount on services qualifying for a discount under this tariff and the discounted rate offered by the Company shall not be considered its retail rate for this service.

5. Local Service Rate with ACS Security Solutions Package

Residential subscribers who also sign an agreement, after October 15, 2010, to become ACS Security Solutions customer with monthly monitoring are eligible to receive a reduced local service monthly rate of \$5.95 for six months per year for each year the subscriber remains eligible. Regular rates shall apply for the other six months of the year. This rate is available for all Company exchanges.

All installation and service order charges are applicable. Rules and regulations apply the same as regular Residence rated access lines. Residence classification only, as described on Sheet 4 of Part IV of the Company tariff.

Subscribers who are no longer ACS Security Solutions customers will be charged at normal monthly rates effective immediately upon disconnection of such service.

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EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV
SHEET 7
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

1. AKELEY-NEVIS EXCHANGE (218-652-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Walker
and Park Rapids (including Itasca).

c. SEASONAL RATES

Seasonal rates are applied according to Part IV, Sheets 4
and 4A of this tariff.

Issued: 11-17-82

Effective: 3/1/06

By: David Schornack

REDACTED – FOR PUBLIC INSPECTION

EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV
SHEET 8
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

2. BERTHA-HEWITT EXCHANGE (218-924-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Eagle Bend, Verndale-Aldrich and Wadena.

c. SEASONAL RATES

Seasonal rates are applied according to Part IV, Sheets 4 and 4A of this tariff.

Issued: 11-17-82

Effective: 3/1/06

By: David Schornack

REDACTED – FOR PUBLIC INSPECTION

EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV
SHEET 9
REV. 12/14/05

LOCAL EXCHANGE SERVICES

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

3. DEER CREEK EXCHANGE (218-462-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of New York Mills and Wadena.

c. SEASONAL RATES

Seasonal rates are applied according to Part IV, Sheets 4 and 4A of this tariff.

Issued: 11-17-82

Effective: 3/1/06

By: David Schornack

REDACTED – FOR PUBLIC INSPECTION

EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV
SHEET 10
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

4. DENT EXCHANGE (218-758-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Maine,
Perham, and Vergas.

c. SEASONAL RATES

Seasonal rates are applied according to Part IV, Sheets 4
and 4A of this tariff.

Issued: 11-17-82

Effective: 3/1/06

By: David Schornack

REDACTED – FOR PUBLIC INSPECTION

EAST OTTER TAIL TELEPHONE COMPANY – dba Arvig

PART IV
SHEET 11
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

5. LONGVILLE EXCHANGE (218-363-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of
Hackensack, Woman Lake, Pine River, Walker, and
Whipholt.

c. SEASONAL RATES

Seasonal rates are applied according to Part IV, Sheets 4
and 4A of this tariff.

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PART IV
SHEET 12
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

6. NEW YORK MILLS EXCHANGE (218-385-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Deer Creek, Ottertail, Perham, Sebeka and Wadena.

c. SEASONAL RATES

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PART IV
SHEET 13
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

7. OSAGE-PONSFORD EXCHANGE (218-573-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Park
Rapids including Itasca and Wolf Lake.

c. SEASONAL RATES

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and 4A of this tariff.

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PART IV
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REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

8. OTTERTAIL EXCHANGE (218-367-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Henning,
Maine, New York Mills and Perham.

c. SEASONAL RATES

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and 4A of this tariff.

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PART IV
SHEET 15
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

9. PERHAM EXCHANGE (218-346-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Dent, New York Mills, Ottertail and Vergas.

c. SEASONAL RATES

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PART IV
SHEET 16
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

10. VERGAS EXCHANGE (218-342-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge \$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Dent,
Detroit Lakes and Perham.

c. SEASONAL RATES

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and 4A of this tariff.

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PART IV
SHEET 17
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

11. WALKER EXCHANGE (218-547-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge
\$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Akeley-Nevis, Hackensack, Woman Lake, LaPorte, Longville and Whipholt.

c. SEASONAL RATES

Seasonal rates are applied according to Part IV, Sheets 4 and 4A of this tariff.

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PART IV
SHEET 18
REV. 12/14/05

LOCAL EXCHANGE SERVICES TARIFF

SECTION 2

LOCAL EXCHANGE SERVICE

A. RATES

12. WHIPHOLT EXCHANGE (218-836-XXXX)

a. CLASS OF SERVICE

Business: 1 Party Access Line Charge \$19.20

Residence: 1 Party Access Line Charge
\$19.20

Basic Coin Service: 1 Party Access Line Charge
\$19.20

b. LOCAL CALLING

The local calling area includes the exchanges of Longville
and Walker.

c. SEASONAL RATES

Seasonal rates are applied according to Part IV, Sheets 4
and 4A of this tariff.

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